

Shaw Direct Moving Checklist

Schedule your move with us.



Chat online at shawdirect.ca



Call in at 1-888-554-7827

Shaw) Direct
Satellite TV

Before you move

- Let us know you're moving by notifying Shaw Direct** three weeks in advance for rural moves and two weeks for urban moves, so that we are able to set up the most convenient appointment time for you. Chat with us about your move online at shawdirect.ca or give us a call at 1-888-554-7827.
- Have this information handy:** your move-out date of your current address, your new address, your move-in date, and the best contact number to reach you on installation day.
- Let us know what kind of place you're moving to.** If you are moving into an apartment, condo or rental property, we'll need written permission from the landlord before we can install your dish.
- Pack up your Shaw Direct Equipment.** Leave your satellite dish on the roof. Pack up your receivers, power cords, and remotes. We'll install a new dish and hook up your receivers at your new home.
- Separate other electronics.** Try to keep all Shaw Direct equipment together for a quick and easy set-up on installation day. Consider placing labels on cable cords so you'll remember where they go.

On installation day

- Our installer will call you** on the day of your installation to confirm your time.
- Unpack your equipment** and set up your TV where you'd like it to be connected. Make sure these areas are easily accessible for the installer.
- Make sure you are home when the installer arrives.** If you will not be available, please make sure a representative 18 years of age or older is present to authorize the installation and sign the agreement on your behalf.
- Have a dish location in mind.** Pick a spot that is preferably south facing and free of obstruction from trees or buildings. Our installer will let you know if it's a good location.

After your services are activated

- When you're done unpacking,** be sure to sit back and enjoy your TV.
- Stay connected with My Shaw Direct.** View and pay your bill and manage your services through your My Shaw Direct account.